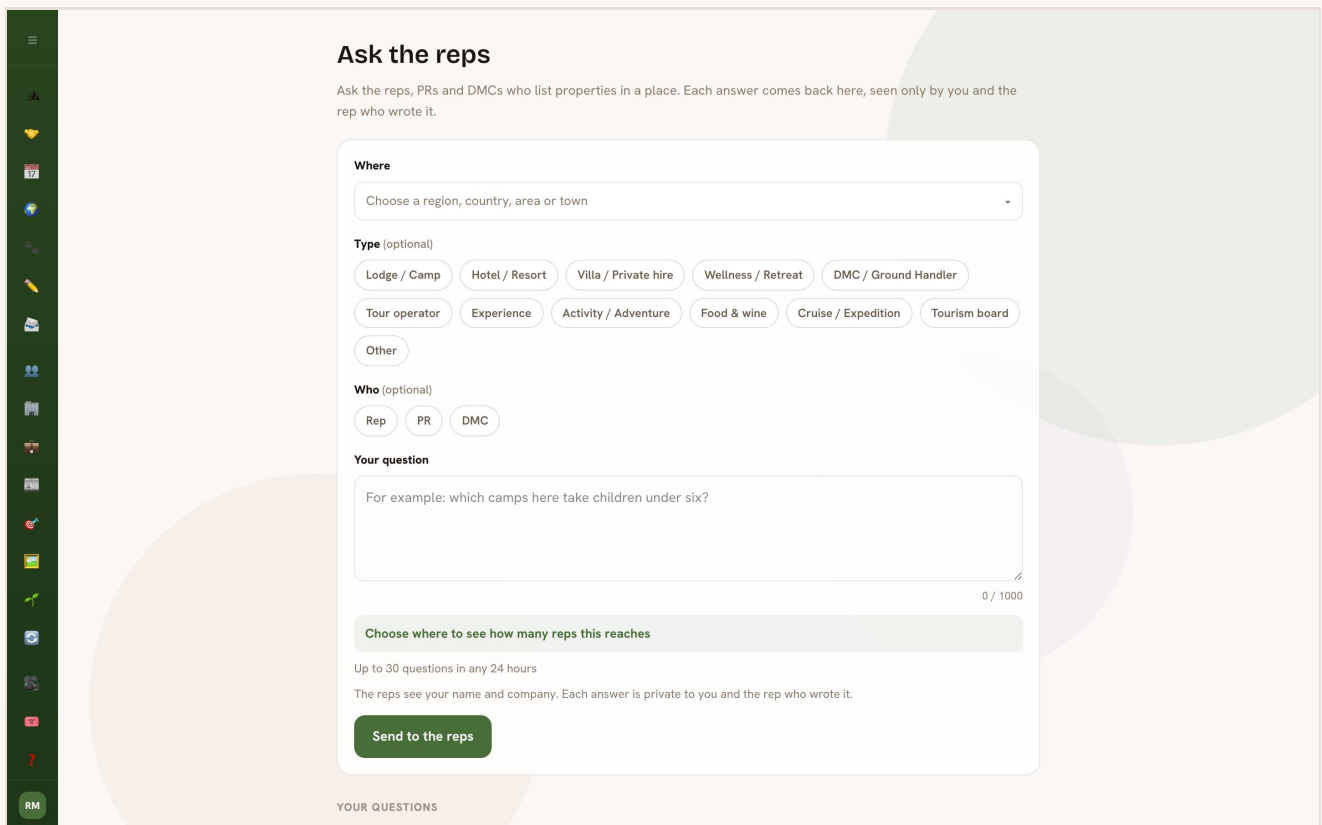


Ask the reps a question

Ask the reps puts one question in front of the Reps, PRs and DMCs who list properties in a place — and each answer comes back to you privately.

Covers `/dashboard/buddy/ask` and `/dashboard/questions` · for rep, dmc, buddy



Ask the reps

Ask the reps, PRs and DMCs who list properties in a place. Each answer comes back here, seen only by you and the rep who wrote it.

Where

Choose a region, country, area or town

Type (optional)

Lodge / Camp Hotel / Resort Villa / Private hire Wellness / Retreat DMC / Ground Handler

Tour operator Experience Activity / Adventure Food & wine Cruise / Expedition Tourism board

Other

Who (optional)

Rep PR DMC

Your question

For example: which camps here take children under six?

0 / 1000

Choose where to see how many reps this reaches

Up to 30 questions in any 24 hours

The reps see your name and company. Each answer is private to you and the rep who wrote it.

Send to the reps

YOUR QUESTIONS

The steps

01 Open Ask the reps

As a RepBuddy, open Ask the reps in the sidebar on the website, or from your home screen in the app.

02 Say where

Under Where, choose a region, country, area or town. Your question goes to the Reps, PRs and DMCs who list properties there.

03 Narrow it if you like

Type and Who are optional. Type narrows by the kind of property; Who narrows to Rep, PR or DMC. The line under the form shows how many reps your question reaches — a count, not names.

04 Write your question and send

Write your question in 10 to 1,000 characters and choose Send to the reps. The reps see your name and company. You can ask up to 30 questions in any 24 hours.

05 Read the answers

Your question sits under Your questions with how many reps it reached and how many have answered. See answers opens one thread per rep. Each answer is private to you and the rep who wrote it, and Reply keeps the conversation going.

06 Answering as a Rep

As a Rep, open Questions in the sidebar, under The Reserve. A question reaches you when a client you list in the directory matches the place. Each one shows who asked, where and what.

07 Write your answer

Choose Answer, write up to 2,000 characters and send. Your answer is seen only by the person who asked. Client page tags one of your own published client pages in the answer.

08 Take it further, or step back

If you are connected, Continue in messages opens your conversation; if not, Connect with them first. Mute this person or Mute all requests stops new questions reaching you, and the Muted list at the foot of the page has Unmute.

Next: [Connect with partners](#)

Questions

Who receives my question?

Listed Reps, PRs and DMCs whose listed clients match the place you chose, whether or not you are connected. The form shows how many it reaches before you send. If it says no listed reps match yet, try a wider place or fewer filters.

Who can see the answers?

Each answer is private to you and the rep who wrote it. Other reps do not see it, and it is not posted anywhere.

What do the reps see about me?

Your name and company, the place, any type and role you chose, and your question.

Is there a limit?

Up to 30 questions in any 24 hours. The line under the form shows how many you have left.

As a Rep, why am I getting questions?

RepBuddies ask about a place, and a question reaches you when a client you list in the directory matches it.

Can I stop questions reaching me?

Yes. Mute this person hides their questions and stops new ones from them; they are not told. Mute all requests stops new questions from RepBuddies, and the ones already there stay. Turn back on or Unmute reverses it.

How will I know there is something new?

A count shows beside Questions for a Rep and beside Ask the reps for a RepBuddy. Ask the reps sends no email.

Can I report or block someone?

Yes. Report sits on each question and each answer, and Block is beside the person's name.